

1199 Training Fund  
Labor-Management  
Training Initiative



## Regency Heights of Stamford

In November **Regency Heights of Stamford** staff members, both union and management, attended workshops by Patrick Gagnan called **“Dealing with the Negative Behaviors Associated with Dementia.”** These trainings were part of the 1199 Training Fund Labor-Management Training Initiative.

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The program was designed to give employees the knowledge and tools to help deal with situations they may find themselves in which residents exhibit inappropriate behaviors such as violence, aggressiveness, or sexual inappropriateness.

*Comments afterwards included:*

“I learned a lot about safety.”

“We always need more information about patient care and safety. Thank you.”

“This will help me because you never know when you are going to be in a bad situation.”

“This program gave me valuable tips in order to protect myself and a better understanding of those residents with dementia who I care for.”



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Look for more *engaging* workshops  
in 2014!

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